



Barlestone C of E Primary School



Mrs Claire Murray
Headteacher

September 2024

Dear Parents/carers

RE: Relish, new school meals provider

We are now in week three of having meals provided by our new school meals supplier, Relish. We have experienced some minor issues with the payments through Arbor, which should all be rectified very shortly. You can still make payments and top your account up through the Arbor app, we apologise for any inconvenience caused.

The kitchen staff have been working very hard to provide the new school meals for the children, getting used to the new recipes along with cooking for three other schools. We have seen an improvement in the food and the children seem to be really enjoying their meals.

The Junior Leadership Team (JLT) will be talking to their classes over the next couple of weeks to get some feedback about the food that is on offer which will be passed onto the school kitchen and Relish. Relish are keen for the children to be involved and welcome suggestions to improve what they offer to suit the children in our school. Please discuss with your children what their thoughts are on the food being offered and how they think it could get even better, in readiness for talking to the JLT.

Parents can set up an account via <https://relishschoolfood.co.uk/parents> clicking on 'register' and completing the required fields. This will enable you to sit down with your child up to the night before, and pick their meals. Please do discuss this with your child as their choice cannot be changed on the day if they have changed their mind. Children are still free to decide what they would like in the morning when the class teacher does the register.

All schools across the Rise MAT have been set a debt limit the equivalent of 5 meals, £12.75. Should your account reach the debt limit your child will only be offered what is available. Please ensure that your meals account on Arbor is kept topped up so that your child does not miss out on the meal choice they have selected. You will be notified via an Arbor in app message. Should the account not be cleared within 2 days of this happening your child will not be able to have a school meal and they will need to have packed lunch until the debt has been cleared. This does not apply to those in receipt of Free School Meals. If you are experiencing difficulty making payments, please come and speak to the school office. Some people in receipt of certain benefits will qualify for FSM, you can find more information via this link and how to apply <https://www.leicestershire.gov.uk/education-and-children/social-care-and-supporting-families/free-school-meals>.

Yours sincerely

Claire Murray
Headteacher



"Walk in love, just as Christ also loves us..."